Receipts & Payments Account for year ended March 31, 2021 (₹ '000) Particulars April 1, 2020 to March 31, 2021 April 1, 2019 to March 31, 2020 CASH FLOWS FROM OPERATING ACTIVITIES 394,917,089 366,960,652 Premium and other receipts (net of Goods and Service tax) Interest received on tax refund 106.620 Payments to the re-insurers, net of commissions and claims/ Benefits (521,907) 209,798 Payments to co-insurers, net of claims / benefit recovery Payments of claims/benefits (235,571,294) (195,078,739) Payments of commission and brokerage (13,756,100) (16,661,452) Payments of other operating expenses (59,440,016) (60,520,664) Preliminary and pre-operative expenses Deposits and advance (52,930) (30.501) Income taxes paid (Net) (2,174,482)(600, 494)Goods and Service tax paid (Net) (10,202,923) (8,386,177) (321,719,652) (281,068,229) Other payments Cash flows before extraordinary items 73,197,437 85,999,043 Cash flow from extraordinary operations Net cash flow from / (for) operating activities (A) 73 197 437 85 999 043 CASH FLOWS FROM INVESTING ACTIVITIES Purchase of fixed assets (405.694)(662,959) Sale of fixed assets (389,228) (639,168) 16,466 23,791 Purchase of investments (1,381,847,875) (1,213,578,133) Investment in Subsidiary Loans disbursed Loans against policies (1.997.331) (1.929.016) 1,035,243,232 Sale of investments 1,224,816,697 Repayments received 63,078 Advance/deposit for investment property Interest & rent received (net of tax deducted at source) 64.304.361 52,239,628 Dividend received 8,248,362 9,988,190 Investments in money market instruments and in liquid mutual funds (Net) 36,197,985 10.818.954 Expense related to investment (228,655) (231, 212)Net cashflow from/ (for) investing activities (B) CASH FLOWS FROM FINANCING ACTIVITIES Proceeds from issuance of share capital³ 45 487 14,343 12,000,000 Proceeds from borrowing Repayments of borrowing Interest paid Final Dividend (22) (2,224,931) (1,148,672) Interim Dividend paid Dividend Distribution tax paid (693,581) Net cashflow from / (for) financing activities (C) 12,045,465 (4,052,841)Effect of foreign exchange rates on cash and cash equivalents (net) (D) 30 184 Net increase/(decrease) in cash and cash equivalents (A+B+C+D) Cash and cash equivalents at beginning of the year 34.344.691 (26.075.504) 60,143,211 86,218,715 Cash and cash equivalents at end of the year 94 487 902 60 143 211 Components of Cash and cash equivalents at the end of the year - Cash (Including cheques in hand and stamps in hand) 1,102,738 123,157 Bank Balances and Money at call and short notice⁴ 4,527,055 8,064,681 Including bank balance for linked business of ₹ 55.752 thousands (₹ 82,263 thousands at March 31, 2020) - Other short term liquid investment [Forming part of investments in financials and unclaimed assets as disclosed in Note L-18 1 89,032,340 51,993,807 - Stamps on Hand [Part of Cash (including cheques, drafts and stamps) under Note L-17, however not a part of cash and cash equivalents] (174,231) (38,434) 94,487,902 60,143,211 Reconciliation of Cash and Cash Equivalents with Cash & Bank Balances (Note L-17) 94,487,902 60.143.211 Cash and cash equivalents 38,434 (82,263) Add: Stamps on hand and others 174,231 Less: Linked business bank balance (55,752)(89,032<u>,340)</u> Less: Other short term liquid investmen (51,993,807)

Cash and Cash Balance as per Note L-17

The above Receipts and payments account has been prepared as prescribed by Insurance Regulatory and Development Authority (Preparation of financial statements and auditor's report of insurance companies) Regulations, 2002 under the "Direct method" in accordance with Accounting Standard 3 Cash Flow Statements.

5.574.041

8.105.575

¹Including rewards and/or remuneration to agents, brokers or other intermediaries

²Includes CSR expenses paid amounting to ₹ 117,535 thousands during the year ended (₹ 174,893 thousands for year ended March 31, 2020)

³ Includes movement in share application money.

⁴Includes balance in dividend account which is unclaimed amounting to ₹7,033 thousands (₹7,055 thousands at March 31, 2020).